

Pegasystems

Exam PEGACPBA71V1

Certified Pega Business Architect (CPBA) 71V1

Verson: Demo

[Total Questions: 10]

Question No : 1

Select three ways that correspondence can be generated from a work item during a flow. (Choose three)

- A. When operator processes an assignment by choosing the local action called SendCorrespondence
- B. When a work item reaches a correspondence shape
- C. When the work item reaches the End shape
- D. When the work item reaches an assignment with a notification configured
- E. When a work item reaches an integration shape
- F. When the work item reaches a SendEmail smart shape

Answer: B,D,F

Question No : 2

The Pega Business Architect's main focus is on which of the following? (Choose three)

- A. Business value assessment
- B. Communications with project sponsors and stakeholders
- C. Rule re-usability
- D. Design integrations with external applications
- E. Portal design and implementation
- F. Business benefits

Answer: A,C,E

Question No : 3

Which statement best describes the difference between a local flow action and a connector flow action?

- A. A local flow action can be configured for a decision rule, while a connector flow action cannot
- B. A local flow action can be reused within a flow rule, while a connector flow action cannot
- C. A connector flow action can be reused within a flow rule, while a local flow action cannot
- D. A connector flow action completes an assignment, while a local flow action does not

Answer: B

Question No : 4

When writing specifications in Pega 7, which of the following would ensure they are clear and concise? (Choose two)

- A. Use language that describes how the specification should be implemented to achieve the optimum solution.
- B. Use unambiguous language to avoid misinterpretation.
- C. Describe what the application should do or allow, rather than what it shouldn't.
- D. Describe what the application should do or allow, as well as what it shouldn't.

Answer: A,C

Question No : 5

The maximum number of stages in a case should be _____ .

- A. 15
- B. 7
- C. 5 ± 2
- D. 7 ± 2

Answer: D

Question No : 6

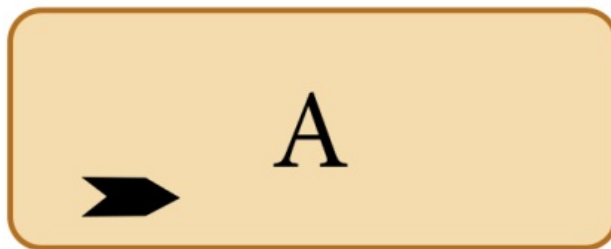
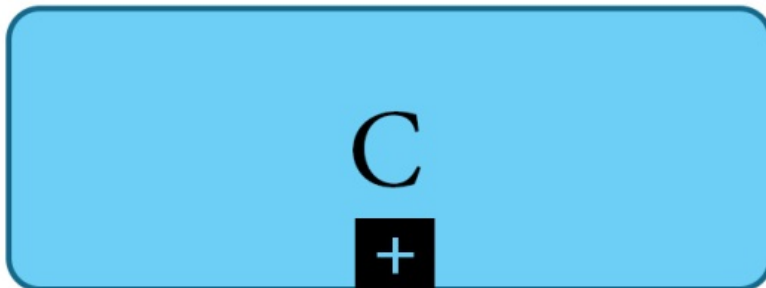
Tom Jones' request for a credit card dispute is an example of which of the following?

- A. A service
- B. A case type
- C. A case
- D. A task

Answer: B

Question No : 7

Which flow shape is used to start a subflow from a main flow, and waits until the subflow completes before the main flow continues?



- A. ShapeA
- B. Shape B

- C. Shape C
- D. Shape D

Answer: D

Question No : 8

When defining a new case type, the best course of action is to:

- A. Identify steps and their processes, then add stages to reference the steps
- B. Identify processes, then steps, and then stages
- C. Identify stages, then add steps, and then define processes
- D. Identify processes, then add stages, and then add steps

Answer: D

Question No : 9

An application references the property .Customer.Address(Billing).State. What is the property mode for .Address(Billing)?

- A. Page
- B. Page Group
- C. Page List
- D. Single Value

Answer: C

Question No : 10

Which of the following is not a good example of a process improvement?

- A. Automate a decision to determine whether or not an auto insurance claim represents a total loss.
- B. Automatically route an assignment to a workbasket to allow the first-available claims adjuster to work on each claim.
- C. Reduce a process to under 15 steps by combining three steps performed by two

different people into one assignment.

D. Add a service level to an assignment to ensure that an adjuster reviews each claim and sets up and appointment within three days.

Answer: C

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