

# **Microsoft**

## **Exam MB2-877**

### **Microsoft Dynamics 365 for Field Service**

Version: 7.0

**[ Free Questions ]**

**Question No : 44**

You need to track a list of serviceable equipment related to a specific service location.

Which record type should you use?

- A. Products
- B. Facilities/Equipment
- C. Customer Assets
- D. Resources

**Answer: C**

**Question No : 45**

Service technicians stock parts in their vans to fix most common problems. You need to track the parts stocked in each van.

Which feature should you implement?

- A. Warehouse
- B. Customer Assets
- C. Custom Entities
- D. Product Inventory

**Answer: D**

**Question No : 46**

You are configuring Resource Scheduling Optimization to automatically schedule multiple work orders. You need to ensure that only unscheduled resources are used when optimizing work orders.

What should you define?

- A. schedule
- B. objective
- C. goal
- D. scope

**Answer: D**

**Explanation:**

References:

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/common-scheduler/resource-scheduling-optimization>

**Question No : 47**

Your customer wants to be setup on a preventative maintenance schedule. You create an agreement. You need to automatically invoice the customer on a monthly basis.

What should you do?

- A. Create an agreement and an invoice setup record.
- B. Create an agreement. Then, create the invoice setup record and an invoice recurrence schedule.
- C. Create a recurring booking setup record. Set the record to create invoices automatically.
- D. Create a recurring booking setup record.

**Answer: B**

**Explanation:**

References:

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/field-service/set-up-customer-agreements>

**Question No : 48**

Which types of products can be added to an agreement invoice?

- A. all published products
- B. published products where Field Service type is inventory or non-inventory
- C. published products where Field Service product type is populated
- D. only published products where the Field Service type is inventory

**Answer: A**

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