

**iSQI**

**CPUX-F Exam**

**UXQB Certified Professional for Usability and User Experience -  
Foundation Level**

**Questions & Answers  
Demo**

# Version: 4.0

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## Question: 1

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What is a contextual interview?

- A. A contextual interview takes place at any other location than the location where the user's interaction with the interactive system usually takes place, for example in a neutral environment, not their home or in a shop.
- B. An contextual interview takes place in a neutral environment, for example in a meeting room.
- C. A contextual interview takes place at the location where the user's interaction with the interactive system usually takes place, for example the user's workplace, their home or in a shop
- D. Establishes focus groups

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**Answer: C**

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Explanation:

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## Question: 2

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Fill in the blanks:

The first activity in a usability test is to write the \_\_\_\_\_. This describes the purpose of the usability test and

Provides \_\_\_\_\_ and time estimates.

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**Answer: 1. Usability test plan, 2. Cost**

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## Question: 3

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Fill in the blanks:

The primary purpose of a prototype is to serve as the basis for a \_\_\_\_\_ often a \_\_\_\_\_.

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**Answer: 1. usability evaluation, 2. usability test**

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## Question: 4

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You have been asked to conduct a usability test of a car rental website. Which one of the following is NOT an appropriate task for the usability test?

- A. Find a phone number that you can call to talk to someone about your rental contract
- B. Tell me what you think of the website's home page
- C. Rent a car that meets your needs from a location and for a period that suits you and your budget
- D. Rent a compact car from London Heathrow Airport. You need to collect the car tomorrow morning at 9 and return it to the same location, 4 days later at noon
- E. Cancel a reservation that you had previously made
- F. What is the charge for renting a GPS?

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**Answer: B**

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**Question: 5**

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Fill in the blanks:

A usability\_\_\_\_\_ shows what representative users are able to accomplish with the interactive system when they carry out representative\_\_\_\_\_. Eliciting\_\_\_\_\_ opinions from users, or \_\_\_\_\_ them, is not part of a usability\_\_\_\_\_.

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**Answer: 1. test or tests 2. tasks or task 3. Personal 4. Discussing 5. test or tests**

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Explanation:

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