CompTIA

Exam CD0-001

CDIA+ Certification Exam

Verson: Demo

[Total Questions: 10]

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CompTIA CD0-001 : Practice Test

Topic break down

Topic	No. of Questions
Topic 1: A	3
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Topic 1, A

A

Question No : 1 - (Topic 1)

While validating requirements, it becomes apparent that multiple solutions could fit the customers needs. The consultant should:

A. pick the solution they feel is best suited.
B. choose the least expensive option in terms of price to help win the business.
C. present the alternatives to the customer for discussion.
D. pick the most feature rich solution.

Answer: C

Question No : 2 - (Topic 1)

A title company wishes to scope out its residential mortgage packaging business process. All of the mortgage packets are internally received at a central office. How should a consultant next proceed in the identification phase?

A. Locate key stakeholder groups and observe the workflow in action
B. Conduct focus groups with members of each department
C. Develop a detailed process workflow and refer back to all the participating decision makers
D. Conduct an electronic survey to all the customers employees documenting the responses in a project database

Answer: A

Question No : 3 - (Topic 1)

Many of the documents to be scanned by a customer are sales invoices with a yellow background. A feature of the proposed scanning solution should include:

A. image enhancement.
B. deskew
C. color dropout.
D. color enhancement.

Answer: C

Topic 2, B

B

Question No : 4 - (Topic 2)

Currently, corporate headquarters maintains a central document repository with a Records Manager that maintains custody of these confidential documents. There are 18 branch locations connected via intranet with six new additional locations opening within the year. If a branch office needs confidential documents, an e-mail request is sent to the Records Manager who will then fax or overnight the documents to the branch locations. What would be the impact of implementing a browser-based request and delivery solution for the Records Manager?

A. The position would be eliminated.
B. There would be no impact on job functions.
C. They would be overburdened with training end-users, maintaining servers, and adding new users as branches added.
D. The job function would be easier with higher levels of job satisfaction.

Answer: D

Question No : 5 - (Topic 2)

A client receives over 2,000 laser printed purchase orders daily from 1,188 customers. The scanning staff will scan, index, and perform quality assurance of the documents. Which of the following is the LEAST labor intensive method to perform indexing?

A. ICR software
B. OCR software
C. Optical Mark Recognition (OMR) software
D. Heads-down indexing

Answer: B

Topic 3, C

C

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Question No : 6 - (Topic 3)

A customer is printing large TIFF images. The method with the LEAST impact on network load is to decompress the image at the:

A. network server.
B. jukebox.
C. printer.
D. client workstation.

Answer: C

Question No : 7 - (Topic 3)

Which of the following activities would provide the greatest detail for identifying project scope?

A. The consultant spends a day in each department observing employees processes and activities.
B. The consultant interviews family members of employees to identify challenges the employee is encountering in their role.
C. The consultant uses the Internet to research and get more information about the company.
D. The consultant reviews expenses in the accounting department to identify the most costly areas of expense.

Answer: A

Question No : 8 - (Topic 3)

A bank needs to capture checks to support its customer service function. They need to scan, index and

route them. Which of the following would help them automate this process?

A. Barcodes
B. MICR coded
C. Patch codes
D. Uniform check color

Answer: B

Question No : 9 - (Topic 3)

Certkiller needs to send scanned forms to various remote offices. They receive and scan 100 forms a day.

Approximately how long would it take to transmit 100 50KB images using a 56Kbps modem assuming a 10% throughput reduction for overhead?

A. 8 minutes
B. 13 minutes
C. 18 minutes
D. 26 minutes

Answer: B

Question No : 10 - (Topic 3)

A client sets up a customer file for each new customer. The information is collected from the finance department, compliance department, sales department, and accounting department. Each file will consist of 50-65 preprinted forms that are completed in each department. Once all the required forms are received from each department, the records department creates a file folder and stores all the account information in a mobile filing system. As each department completes their process of filling out the forms, the forms are either faxed or copied (original remains in each department so they always have a convenient copy of departmental actions) and hand delivered to the records department. All of the following are an advantage of making these documents available online in a public folder EXCEPT:

A. the text is searchable by word, index, or date.
B. the files are located on a public drive behind a firewall.
C. there is corporate wide access with appropriate rights.
D. the documents are no longer only available in a hard copy format.

Answer: A

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