

Avaya CallPilot® Implementation Exam

Verson: Demo

[Total Questions: 10]

Question No : 1

A company has decided to install an Avaya CallPilot RIs. 5.0 system to supply them with multimedia messaging applications at their offices in London. A technician has successfully installed and configured both the Avaya CallPilot and Communication Server1000E systems.

Α		CallPilot server is in full operation
В	3	CallPilot server is starting up
с	.	Calls are being processed but some accompanying services are not functioning
D	且	Status information about the CallPilot server is currently unavailable

Which ICON description is correct?

- A. Avaya CallPilot server is in full operation.
- B. Avaya CallPilot server is starting up.
- C. Calls are being processed but some accompanying services are notfunctioning.
- **D.** Statusinformation about theAvaya CallPilot server is currently unavailable.

Answer: A

Question No:2

With Maintenance Diagnostics enabled, which hardware problem does it automatically help identity when system and services are starting? (Choose three.)

- A. DSP
- B. TimeSwitch
- C. SCSITerminator
- **D.** TelephonyBoard
- E. Multimedia Channels

Answer: A,D,E

Question No:3

A technician has a SCSI tape device that was used with a 201i Avaya CallPilot server, and wants to use this tape device for tape backup with a 202i Avaya Call Pilot server. Which action is necessary to full connect the SCSI tape driver to the 202i?

A. Attach the SCSI cable of the tape device to the SCSI attachment point on the face of theface of the 202ithenattach power to the tape device.

B. Attach theUSBcable of the tape device to theUSB port on the facethe202i and thenattach power to the tape device.

C. Attach the USB to SCSI adaptor to connect the tape device to the 202 in the order to provide signaling and power to the tape device.

D. Attach theUSBto SCSI adaptor to connectthe tape device to theAvaya CallPilot server and then attachpower to the tape device.

Answer: D

Question No:4

A company is planning to install a new Avaya CallPilot RIs. 5.0 system. They need a high availability system that will allow a standby server to lake over in case the primary server fails.

Which hardware platform should be delivered on-site?

A. 703t

B. 600r

C. 1006r

D. 1002rp

E. 2250

Answer: C

Question No : 5

An Avaya CallPilot desktop user attempts to compose and address a message to another Avaya CallPilot user. The Avaya CallPilot address book is empty. When the user attempts be download the Avaya CallPilot address book, a dialog box appears staling that 0 entries are found. Which Desktop Messaging configuration slop should be verified to ensure access to the Avaya CallPilot address book for desktop messaging users?

A. Shared DistributionList(SDL) addressing must be enabled in the user's mailbox class.

B. The Avaya CallPilot address book must be manually loaded in the same directory as the Avaya CallPilot desktop messaging software.

C. TheLightweight Directory Access Protocol (LDAP) search base must be defined in theConfiguration Wizard.

D. The InternetMessage Access Protocol (IMAP) service must be set to the directory of the AvayaCallPilotdesktop messaging software.

Answer: C

Question No: 6

Avaya CallPilot Manager and My CallPilot can be installed on a stand-alone Web server. The customer is evaluating the operating systems of the existing Web servers in their company. Which operating systems ate supported for the stand-alone Web server?

A. Windows NTServer with IIS 4.5Windows 2000 Server(SP 1 and above) with IIS5.0
B. Windows 2003 Server (Standard or Enterprise Edition) withIIS6.0Windows
VistaServer with IIS7.0

C. Windows 2000 Server(SP 1 and above) with IIS 5.0Windows 2008 Server (Standard or enterprise Edition) with IIS 8.0

D. Windows 2000 Server (SP 1 and above) with IIS 5.0Windows 2000AdvancedServerwith IIS 5.0

Answer: B

Question No:7

A technician is installing an Avaya CallPilot system on a customer site. After running the Setup Wizard and the Configuration Wizard 'he technician has verified the server operating system settings are correct for the site and has rebooted the server to place the system into operation.

After the reboot is complete and the technician has logged hack on to the server, which process verifies that the Avaya CallPilot server is able to receive incoming calls?

A. Print the ControlDNs.

- **B.** Print the Virtual Agents.
- **C.** Ping theELAN connection.
- **D.** Dial the VoiceMessagingDNasdefined in the Configuration Wizard.

Answer: D

Question No:8

A company has decided to install an Avaya CallPilot 1005 server at their new office locution to deliver multimedia messaging functionality to their employees. They will be using Fax and Desktop Messaging applications. A technician has been tasked with installing the new Avaya CallPilot server. Which operating system should be running on the Avaya CallPilot RIs. 5.0 server?

- A. RedHatLinux V4.0
- B. MicrosoftWindows Vista
- C. MicrosoftWindows Server2003
- D. Microsoft Windows NT

Answer: C

Question No:9

The Avaya CallPilot server comes pre-loaded with Windows Server 2003 and Avaya CallPilot Manager. A technician has installed a new Avaya CallPilot RIs. 5.0 system and has logged on to the server for the first time to begin server configuration.

Which wizard rechecks for platform and software validity, and then, if performing an upgrade or platform migration, upgrades and restores the existing data?

- A. Setup Wizard
- B. Upgrade Wizard
- C. Configuration Wizard
- D. WindowsServer2003 Wizard

Answer: A

Question No : 10

An Avaya CallPilot system administrator is preparing to install Application Builder. Which two places is the Application Builder installation software located? (Choose two.)

- A. on the Avaya CallPilot Server
- **B.** on the Avaya CallPilot image DVD
- C. on the Avaya CallPilot Applications CD
- D. in theEnterprise Solutions PEP Library (ESPL)

Answer: C,D

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