Oracle

1Z0-1071 Exam

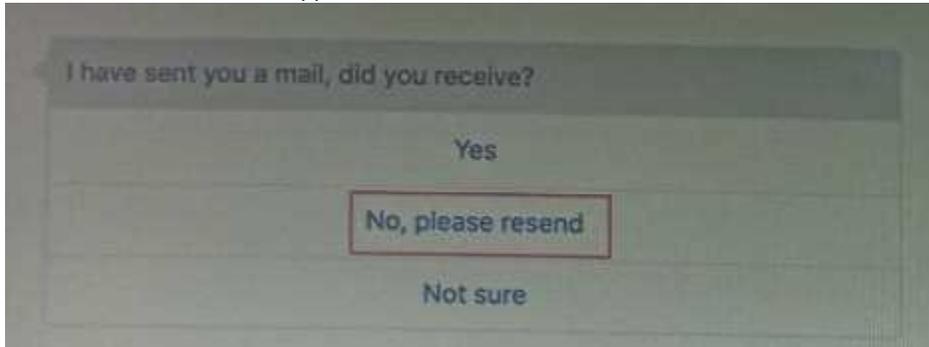## Oracle Cloud Platform Digital Assistant 2019 Associate Exam

Questions & Answers
Demo

Version: 4.0

Question: 1

Take a look at the output of a system.List component in the screenshot below, and note how one of the items includes a comma (,).

In the code below, what value would you assign to the option property for it to display items for ''Yes'', No please'', and ''Not sure''?

```
8   context:
9     variables:
10      emailReceive: "string"
11  states:
12    askGreeting:
13      component: "System.List"
14      properties:
15        options: _____
16        prompt: "I have sent you a mail, did you receive?"
17        variable: "emailReceive"
18   start:
19     component: "System.Output"
20     properties:
21       text: "${emailReceive.value}"
22     transitions:
23       return: "done"
```

A. options: ["Yes","No, please resend","Not sure"]
B. options: "Yes, No\u002C please resend. Not sure"
C. options: Yes, No\u002C please resend, Not sure
D. options: "'Yes', 'No, please resend', 'Not sure'"
E. options: [[Yes]. please resend]. [Not sure]]

Answer: E

Question: 2

Which two components can be used in combination with composite bag entities to auto-generate skill responses and flows from definitions saved in bag items?

A. System.ResolveEntities
B. System.Text
C. System.MatchEntity
D. System.CommonResponse
E. System.List

Answer: AD

Explanation:
https://docs.oracle.com/en/cloud/paas/digital-assistant/use-chatbot/entities1.html#GUID-603C4329-DBBA-42C9-8783-6C27B45BA6A2

Question: 3

You install Oracle Bost Node SDK from GitHub to develop a new custom component service.
Which command, when issued on a command line or terminal window, creates a new custom component service project in the current directory?

A. bots-node-sdk service
B. bots-node-sdk service init
C. bots-node-sdk npm install
D. bots-node-sdk init

Answer: D

Explanation:
Create the Custom Component Package
Use the SDK's command line interface (CLI) to create the necessary files and directory structure.
To create the package folder, and the necessary contents, type the following command in a terminal window:
bots-node-sdk init <top-level folder path>
https://docs.cloud.oracle.com/en-us/iaas/digital-assistant/doc/backend-integration1.html

Question: 4

You want your skill to transfer conversations over to Oracle Service Cloud customer service representatives. Which type of channel do you create to enable the skill to do this?

A. Applications
B. System
C. Agent Integrations
D. Users

Answer: C

Explanation:
https://docs.oracle.com/en/solutions/handoff-skill-to-live-agent/transfer-users-skill-bot-live-agent1.html#GUID-237F078E-94FF-4A4B-9B70-CA04D619C49F

Question: 5

Which two statements are true the purpose of the compose bag entity item Out of Order Extraction property?

A. It should not be used for String entity items.
B. When set to True, an entity item value can be updated when prompting for a different entity item value.
C. Only set to True, an entity item value can be updated when prompting for a different entity item value.
D. Only when set to true can entity values be specific in any order in the initial user input.
E. When set to True, an entity item cannot be resolve until a dependent entity item is first resolved.

Answer: CE

Question: 6

You have gone through a number of testing iterations of your customer's skill that comprises 10 intents. But you find that generally the best you can get is a confidence score of 96%, even when the user phrase is identical to one of your training utterances.
What should you recommend to your customer regarding this intent confidence score?

A. Keep iterating on user testing and add more training utterances until you can achieve a confidence level of 100% on your user input.
B. For every verb in your training utterances, ensure you add a version of the utterance which also covers the past, present, and future tense of the verb.
C. It is not always possible to achieve 100% confidence and adding more utterances may not help the problem. Therefore, do not make further changes to the skill if it is performing to your expectations.
D. The highest possible confidence with 10 intents is 10% (100% divided by the number of intents). So, no further changes to the skill are required.
E. Add more utterances to the unresolvedIntent.

Answer: D

Question: 7

You want the flow to navigate to the cancel transition immediately after the maximum number of failed attempts are exceeded in the System.ResolveEntities Components.
Which option must you use?

A. Set cancelPolicy to "immediate".
B. There is no such option in system.ResolveEntitis
C. Set cancelPolicy to "true" .
D. Set cancelPolicy to "lastEntity" .

Answer: A

Explanation:
https://docs.oracle.com/en/cloud/paas/digital-assistant/use-chatbot/built-components-properties-transitions-and-usage.html#GUID-259C152F-3F53-4422-B89C-6FA7F01C1762

`cancelPolicy`	Determines the timing of the `cancel` transition: • `immediate`—Immediately after the allotted `maxPrompts` attempts have been met for an entity in the bag. • `lastEntity`—When the last entity in the bag has been matched with a value.

Question: 8

Which statement about digital assistants is FALSE?

A. A digital assistant can be used to manage a set of skills, including skills that you create yourself and skills that you have added from the Skill
B. A digital assistant ensures that a user completes a conversation in one skill before allowing that user to trigger the intent of a different skill
C. A digital assistant can communicate with customers through different messaging platforms.
D. A connection to a back-end service is through a custom component that is used by a skill, rather than one that is used by a digital assistant.

Answer: B

Question: 9

You have a digital assistant with a pizza skill. While ordering a pizza, the user triggers the digital assistant's Help system intent by entering "help". What is the default functionality of the digital assistant assuming no help functionality has been implemented in the pizza skill?

A. The digital assistant displays a prompt and a card which can be configured to show examples of what

the skill can do.
B. Nothing. You need to explicitly define a help state in the pizza skill.
C. The digital assistant displays the information contained in the Description field of the skill.
D. The digital assistant displays a dialog to confirm if the user wants help. If the user selects "yes", the skill returns to the system, intent and awaits user input.
E. The current conversation stops and the skill returns to the system, intent and awaits user input.

Answer: D

Question: 10

Which statement is true regarding the effect of context pinning on routing?

A. If the input includes an implicit invocation for a skill, the router pins the conversation to that skill.
B. If the user is pinned to a skill and then enters something that doesn't relate to that skill, the router automatically checks other skills for a match.
C. The thresholds that determine whether context pinning will occur or not set at the skill level.
D. For user input that includes an explicit invocation for a skill, but not intent-related utterance, the router pins the conversation to the skill. The next utterance, the router pins the conversation to the skill. The next utterance is assumed to be related to that skill.

Answer: D

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